

PROGRAM REPORT

MERCY Malaysia in Gaza

2023-2024



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1.0 INTRODUCTION

On 7 October 2023, a launch attack broke out between Hamas and the Israelis resulting in a large-scale air raid operation in the Gaza strip. Mass graves, destroyed hospitals, thousands of civilian deaths, and near-total destruction of infrastructure haunt Gaza as the war on Palestine entered its 208th day on as of 1st May 2024. Nearly 85 percent of Gaza's 2.3 million people have been forcibly displaced, and more than 34,568 people have been killed in Gaza with 14,500 of that total being children. In light of these circumstances, MERCY Malaysia remains steadfast in its commitment to supporting those impacted by the conflict in Gaza. Our efforts encompass a range of crucial initiatives, and these endeavors reflect our ongoing dedication to aiding the affected population in Gaza.

MERCY Malaysia's commitment to the Palestine relief effort will persist. We will continue to deliver aid items, provide medical and other support services, and explore all possibilities to provide aid and support those in need of humanitarian assistance and we are appreciative of all the support you have given throughout our cause.

2.0 PROGRAM OBJECTIVES

- Support and provide essential health services, protection, and essential basic needs to the affected population in occupied Gaza.
- Alleviate the immediate suffering and address the critical humanitarian needs of the families affected and displaced due to the ongoing war in the Gaza Strip.

3.0 PROGRAM OVERVIEW

Campaign duration	2023 - 2024 (Ongoing)
Location	Gaza, Palestine Cairo, Egypt MERCY Malaysia HQ, Malaysia
Assistance provided	<ul style="list-style-type: none">• Food and water distribution• Hygiene kits distribution• Mental health and psychosocial support (MHPSS)• Medical aid and services• Cash aid• Non-food items• Special Cells Team (SCT) under WHO Emergency Medical Team Coordination Cells (EMTCC)• Setting-up and operationalization of Medical Point

4.0 ASSISTANCE PROVIDED

1. Food and water distribution

MERCY Malaysia has maintained an unwavering presence in Gaza, despite the difficult conditions in the region our dedicated local team and volunteers have been consistently involved in humanitarian initiatives, including the provision of crucial food aid.



The enduring conflict in Gaza perpetuates a dire food shortage for Gazans, a crisis compounded by relentless airstrikes and the blockade restricting access to essential goods.

MERCY Malaysia team, operating on the ground in Rafah, distributed food for 200 displaced families residing at temporary shelter at Al- Mawasi camp, Rafah.

2. Hygiene kits distribution

The conditions in these shelters at Gaza are dire, underscoring the urgent need for a long-term ceasefire. The critical situation has led to a staggering increase in diseases as essential resources become scarcer each day, worsened by a complete siege and the unfortunate inability of aid trucks to enter.



MERCY Malaysia's local staff and volunteers in Gaza persistently distributed 1,000 hygiene and cleaning kits to support 1,000 displaced families across various locations in Gaza. This not only provides a means to maintain personal and communal cleanliness but also contributes significantly to the broader effort of safeguarding public health in Gaza.

3. Mental health and psychosocial support (MHPSS)

Mental health and psychosocial problems are a big concern in the occupied Palestinian territory, posing a significant public health challenge. It has left individuals, particularly children, grappling with trauma and emotional distress on a scale that demands urgent attention.



Recognizing the escalating crisis and anticipating the potential for further violence, the local team of MERCY Malaysia in Gaza has taken proactive measures. In a commendable effort to address the pressing mental health needs of the community, the team conducted psychosocial support activities at Ain Jalut school for 1000 children, offering them a lifeline amid the tumultuous backdrop of conflict.

4. Non-food items

Over the years, their efforts have included a wide range of humanitarian initiatives designed to support and improve the well-being of those affected by the ongoing crisis. Through our sustained engagement, we strive to make a meaningful difference in the lives of individuals and communities facing adversity.

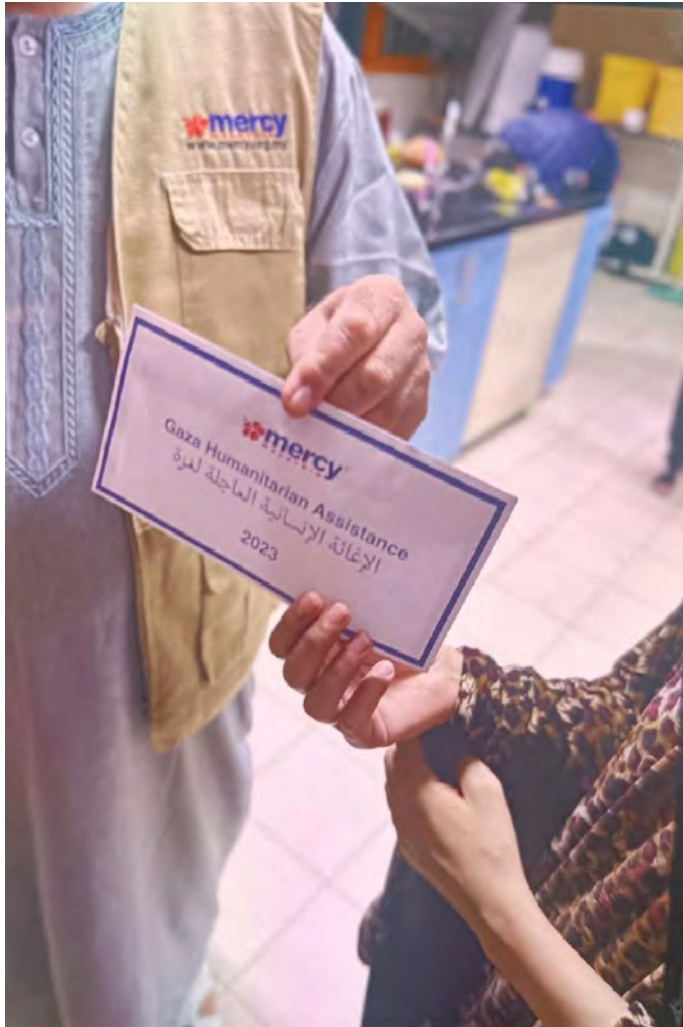


With Israel's war casting a heavy shadow over Gazans, there is a notable absence of joy or inclination for them to celebrate Eid Ul Fitr. In an effort to uplift their spirits, MERCY Malaysia provided Eid attire to 2000 children residing in the Safad Shelter and its surrounding areas, a week ahead of Eid.



5. Cash aid

MERCY Malaysia's continuous presence in Gaza remains resolute, even in the face of the challenging circumstances prevalent in the region. The journey began in 2009 when MERCY Malaysia hired a local staff and set up an office in Gaza. Since then, our local team and volunteers have remained actively engaged in humanitarian efforts.

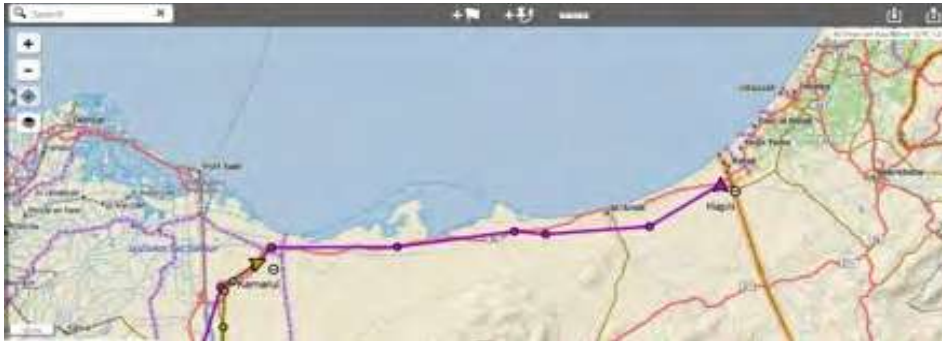


MERCY Malaysia team in Gaza conducted cash aid distribution to 100 families who have tragically lost their homes since 7 October 2023. This support was distributed across multiple locations in Gaza, offering a lifeline to those in dire need.

MERCY Malaysia is monitoring the humanitarian needs and impact and looking at all possibilities to provide aid to support those in need of humanitarian assistance.

EMERGENCY MEDICAL TEAM

Deployment of medical specialists as Specialized Cell Team (SCT)



Located in Rafah, the Al-Kuwait Specialist Hospital is a beacon of compassion and care, where stories of kindness and sacrifice unfold daily. MERCY Malaysia's dedicated doctors and healthcare workers provide exemplary medical services amidst the high demand for critical treatment. Volunteers in the surgical unit tend to victims of airstrikes and collapsed structures, offering healing amidst devastation. In this sanctuary, selflessness and service prevail, reminding us of the profound impact of compassion in dark times. Communal cleanliness but also contributes significantly to the broader effort of safeguarding public health in Gaza.



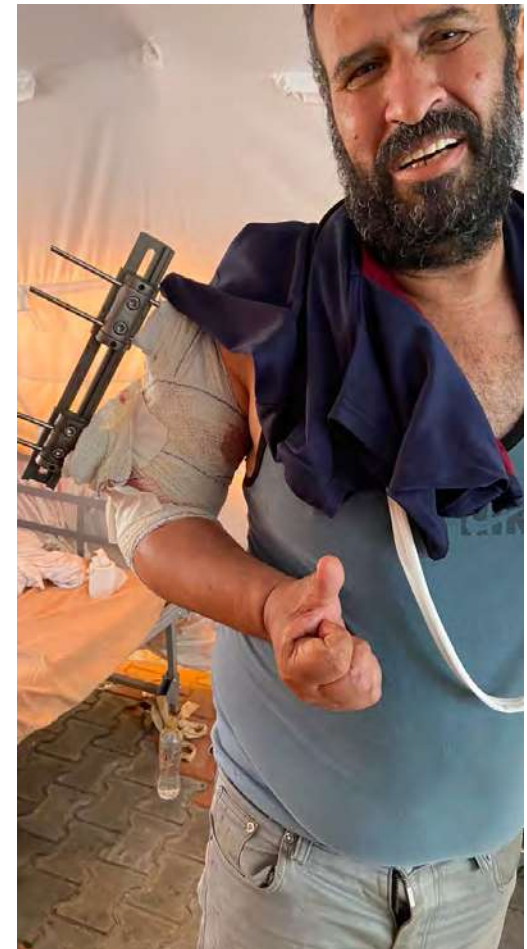
 MERCY Malaysia's program and activity locations.

Deployment of medical specialists as Specialized Cell Team (SCT)

CATEGORIES	DETAILS																																				
Project	Special Cell Team (STC)																																				
Coordinator	Emergency Medical Team Coordination Cell (EMTCC) WHO																																				
Team deployed	<ul style="list-style-type: none">Team 1 (19/2/2024 – 21/3/2024) : 7 MembersTeam 2 (17/3/2024 – 3/4/2024) : 5 MembersTeam 3 (14/4/2024 – 30/4/2024) : 6 MembersTeam 4 (28/4/2024 – 17/5/2024) : 6 Members																																				
Roles provided within teams	<table><tr><td>Orthopedic Trauma Surgeon</td><td>: 1</td><td>Emergency Physician</td><td>: 1</td></tr><tr><td>General Surgeon</td><td>: 2</td><td>Trauma Surgeon</td><td>: 1</td></tr><tr><td>Anesthesiologist</td><td>: 5</td><td></td><td></td></tr><tr><td>Nurse</td><td>: 2</td><td></td><td></td></tr><tr><td>Field Hospital Specialist</td><td>: 3</td><td></td><td></td></tr><tr><td>Safety and Security Specialist</td><td>: 3</td><td></td><td></td></tr><tr><td>Orthopedic Surgeon</td><td>: 4</td><td></td><td></td></tr><tr><td>Pediatric Surgeon</td><td>: 1</td><td></td><td></td></tr><tr><td>Orthopedic Reconstruction Surgeon</td><td>: 1</td><td></td><td></td></tr></table>	Orthopedic Trauma Surgeon	: 1	Emergency Physician	: 1	General Surgeon	: 2	Trauma Surgeon	: 1	Anesthesiologist	: 5			Nurse	: 2			Field Hospital Specialist	: 3			Safety and Security Specialist	: 3			Orthopedic Surgeon	: 4			Pediatric Surgeon	: 1			Orthopedic Reconstruction Surgeon	: 1		
Orthopedic Trauma Surgeon	: 1	Emergency Physician	: 1																																		
General Surgeon	: 2	Trauma Surgeon	: 1																																		
Anesthesiologist	: 5																																				
Nurse	: 2																																				
Field Hospital Specialist	: 3																																				
Safety and Security Specialist	: 3																																				
Orthopedic Surgeon	: 4																																				
Pediatric Surgeon	: 1																																				
Orthopedic Reconstruction Surgeon	: 1																																				
Trainings provided	<ul style="list-style-type: none">Focused Assessment with Sonography for Trauma (FAST) protocolLung ultrasoundOpen fracture backslab																																				

Deployment of medical specialists as Specialized Cell Team (SCT)

Amidst the ongoing war, MERCY Malaysia's dedicated medical volunteers are tirelessly tending to victims of airstrikes and collapsed structures, offering crucial aid in times of dire need and devastation.



Deployment of medical specialists as Specialized Cell Team (SCT)



47
Working days

2,314
Patients served
since 21 February

40
Health workers
trained

Updates as on 1 May 2024

MEDICAL POINT

MERCY Malaysia, in collaboration with the Ministry of Health in Gaza, has established a medical center in the al-Mawasi area - a war refugee settlement that currently accommodates approximately 1.5 million Gaza residents. Hundreds of residents have received medical services from this medical center. The doctors and healthcare workers from MERCY Malaysia strive to provide the best healthcare services, but the demand from the local population is very high. The ability for this medical center to continue providing healthcare services is critically important considering that the healthcare system in Gaza, including hospital services, is no longer able to meet current needs.

MERCY Malaysia is in the planning stage to expand other types of healthcare services, including mental health services, maternal and child health, and ensuring a sufficient supply of medicine. These efforts are hoped to alleviate the healthcare burden on the population and victims of war in Gaza able to meet current needs.



Medical Point

CATEGORIES	DETAILS
Location	Al-Mawasi camp, Rafah
Construction duration	5/3/2024 – 15/3/2024
Construction cost (RM)	56,640 (construction) + 52,341 (other infrastructures)
Partner	Ministry of Health (MoH) Gaza
Staff involved	<ul style="list-style-type: none">• Program Coordinator• Pharmacist• Nurses (x2)• Medical Practitioners (x2)
Patients treated	<ul style="list-style-type: none">• March 2024: 1,843 (Males: 803 and Females: 1,040)• April 2024: 2,384 (Males: 1,067 and Females: 1,317)

Medical Point

MERCY Malaysia's medical team endeavors to deliver exceptional care, despite facing the overwhelming demand in Gaza where the healthcare system struggles to cope as the victim count increases.



32
Working days

4,227
Patients served
since 16 March

Updates as on 1 May 2024

Supporting the Operations of Kuwait Speciality Hospital

Kuwait Speciality Hospital in Rafah faces immense pressure due to influx of injured patients. It is operating without operational cost support, and has not been able to pay doctors, nurses, paramedics and staffs' salaries.

CATEGORIES	DETAILS
Location	Rafah
Start month	February 2024
Patients treated	<ul style="list-style-type: none">February 2024: 75,012March 2024: No dataApril 2024: No Data



5.0 SUMMARY OF ASSISTANCE AND BENEFICIARIES

ASSISTANCE PROVIDED	LOCATION	BENEFICIARIES	TOTAL (RM)
Food and water aid	North Gaza Gaza City Dier El Balah Khan Yunis Rafah Palestine Hospital (Cairo, Egypt)	35,580	451,000
Hygiene kit distribution	North Gaza Gaza City Dier El Balah Khan Yunis Rafah Palestine Hospital (Cairo, Egypt)	30,000	536,000
Mental Health and Psychosocial support	Gaza City Dier El Balah	7,500	130,000
Medical aid and services	Gaza City Rafah Palestine Hospital (Cairo, Egypt)	20,000	1,022,000
Non-Food Items	Gaza City Rafah Palestine Hospital (Cairo, Egypt)	6,680	357,500
Cash aid	Gaza City Khan Yunis Palestine Hospital (Cairo, Egypt)	1,300	170,300
Special Cell Team (STC)	Rafah (Kuwaiti Specialty Hospital)	2,314	565,000
MERCY Malaysia Medical Point	Rafah	4,227	280,530
Operation of Kuwait Speciality Hospital	Rafah (Kuwaiti Specialty Hospital)	75,012	642,200
TOTAL		182,613	4,154,530

* As per 1 May 2024.
The total amount is being consolidated.
The number of beneficiaries is an estimate of the population reached.

6.0 CAMPAIGN

**HELP OUR DOCTORS
SAVE THEIR LIVES**

MERCY Malaysia's medical volunteers, operating as a specialized surgical unit at Kuwaiti Hospital conducted orthopedic, trauma, and general surgeries, administered anesthesia, and facilitated childbirth deliveries at Rafah's al-Kuwaiti Specialty Hospital.



Donate Now

SCAN QR CODE OR DIRECT TRANSFER TO:
MERCY Malaysia
CIMB: 8000 7929 08
Swift Code: CIBBMYKL
Ref: GAZA

**KAYUHAN
GAZA
PALESTIN 2023**

26 NOV 2023
7:30 - 10.30 pagi
Dataran Putrajaya

PENYERTAAN PERCUMA
Kayuhan Gaza 10km

**SOLIDARITI
KEMANUSIAAN**

Dengan Sokongan

SOLIDARITY
MALAYSIAN HEALTHCARE WORKERS
FOR PALESTINE

Please put on your scrubs, lab coats and uniforms.
Non-healthcare workers are welcomed. Please wear white.

Date: Saturday, 16 December 2023 **Time:** 2:00 PM - 4:00 PM

SCAN QR CODE TO REGISTER

Main Venue: Main Auditorium, Hospital Canselor
Tuan Guru Muzur UKM, Jalan Yaacob Latif,
Bintaro, Tun Razak, 50600 Cheras Kuala Lumpur

Other Venues: Hospital Segamat
Hospital KPJ Ampang Puteri,
Green Ampang, Tingkat 14

Contact: 019 277 4672 / 019 314 0769 (HCTM)
017 660 3060 (KMM)

at MERCY Malaysia Facebook page
www.mercy.org.my | mercymalaysia

ART AUCTION
Mercy for GAZA

ARTWORKS FROM
MALAYSIAN ARTISTS
& SOCIETIES

OFFICIAL AUCTION
(FAST TRACKING)

Preview
15th - 16th Nov 2023
at Mercy Malaysia, 10th Floor, 100, Jalan Sultan Ismail, Kuala Lumpur

Auction
17th Nov 2023
at Mercy Malaysia, 10th Floor, 100, Jalan Sultan Ismail, Kuala Lumpur

RSVP
Before 15th Nov 2023
Phone: 019 277 4672
Email: info@mercy.org.my

**END THE
VIOLENCE**

Support MERCY Malaysia's
humanitarian relief efforts

Donate Now



SCAN QR CODE OR DIRECT TRANSFER TO:
MERCY Malaysia
CIMB: 8000 7929 08
Swift Code: CIBBMYKL
Ref: GAZA

**WAQAF
FOR REBUILDING PALESTINE**

Support MERCY Malaysia's
humanitarian relief efforts

Donate Now


DIRECT TRANSFER TO:
MERCY Malaysia
MBB: 5642 5858 7606
Swift Code: MBBEMYKL
Ref: Waqaf Palestine

**DROPLETS OF HOPE
FOR GAZA**

GAZA'S WATER CRISIS NECESSITATES
SWIFT ACTION

Support MERCY Malaysia's
humanitarian relief efforts

Donate Now



SCAN QR CODE OR DIRECT TRANSFER TO:
MERCY Malaysia
CIMB: 8000 7929 08
Swift Code: CIBBMYKL
Ref: GAZA

| 7.0 CONCLUSION

To conclude, the generous donation we have received has been instrumental in alleviating the suffering of countless individuals in Gaza, providing vital medical assistance, maternal healthcare, and essential supplies. However, the needs of the people in Gaza are ongoing and evolving, requiring sustained support to ensure their well-being and resilience in the face of ongoing challenges.

As we reflect on the impact of our collective efforts, it becomes evident that the journey toward recovery and stability for the people of Gaza is far from over. It is imperative that we remain steadfast in our commitment to support them in their time of need. This entails not only continued financial contributions but also advocacy efforts to raise awareness of their plight and push for lasting solutions to the underlying issues.

Together, with continuous generosity and unwavering commitment, we can make a meaningful and lasting impact on the lives of those affected by the crisis in Gaza. Thank you for your support and let us stand in solidarity with the people of Palestine as they rebuild their lives and strive for a brighter future. Together, we can make a difference and create a lasting impact on the lives of those affected by the crisis.



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